

	CLIENT
	Complaint Form

**To be filled out by the complainant**

Name - Surname	
Company	
Address	
Phone – E-mail	
Boat's name	
Berth number	
Type of contract	<input type="checkbox"/> Annual berth or 10/12 <input type="checkbox"/> Long term granting <input type="checkbox"/> Stop-over (date)

**Reason for complaint**

<p><b>Client reception or stay</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Welcome received when entering the marina or berthing (assistance provided for berthing, allocated berth, towing, radio communications...).</li> <li><input type="checkbox"/> Services provided by the marina office or marina summer reception (desk...)</li> <li><input type="checkbox"/> Your stay with us (environment, restaurants, convenience stores...)</li> <li><input type="checkbox"/> Cleanliness of the equipments (sanitary facilities, pontoons, car park...)</li> </ul> <p><b>Technical sides</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Our equipments: pontoons, fingers, pump-out system, fuelling station...</li> <li><input type="checkbox"/> Energy and water supply: electric pedestals, power sockets, water quick couplings or taps...)</li> <li><input type="checkbox"/> Environment: waste disposal and recycling</li> <li><input type="checkbox"/> Other. Please, specify:</li> </ul>
<p>Date of the occurrence: Please explain what has happened:</p>          <p>Consequences:</p>

Filled out by:

Date:

To be directed to: [welcome@port-armor.com](mailto:welcome@port-armor.com)

Or by post to: **Saint-Quay Port d'Armor** Capitainerie, Espace Eric Tabarly 22410 Saint-Quay-Portrieux